

INSURANCES

Human Resource Manual

Public Service Health Care Plan (PSHCP)

Section 1601

PUBLIC SERVICE HEALTH CARE PLAN (PSHCP formerly GSMIP)

PURPOSE

1. The Government provides an optional supplementary health care plan.

APPLICATION

- 2. These guidelines and procedures apply to all employees, except the following:
 - casual employees with less than six months continuous service;
 and
 - term employees with less than six months continuous service.

DEFINITIONS

 Supplementary Health Care means to supplement other benefits. For the purposes of this section, other benefits will mean the Territorial Health Care Plan.

PROVISIONS

- 4. Participation, including the level of coverage, is optional for all employees except senior managers who must take benefit level III.
- 5. All premiums are deducted from pay.
- 6. Information on PSHCP is available in Compensation and Benefits, Department of Finance.
- 7. Claims must be made no later than six months from the end of the year, in which expenses were incurred.

Enrolment

- 8. An employee decides what, if any, coverage is wanted during documentation and completes the necessary forms.
- 9. The Compensation and Benefits Division enrols eligible employees.

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Making a Claim

- 10. Employees obtain receipts for all medical services.
- 11. Employees send claims along with receipts, to:

Public Service Health Care Plan Sun Life of Canada PO Box 9601, CSC-T Health Claims Office OTTAWA ON K1G 6A1 Telephone 1-888-757-7427

- 12. The claim is reimbursed and sent to the employee.
- 13. The employee must make appeals to questionable or denied claims directly to:

The Secretary
Board of Management of the PSHCP
c/o The National Joint Council
P.O. Box 1525
OTTAWA ON K1A 5V2

AUTHORITIES AND REFERENCES

- 14. The Public Service Health Care Plan Booklet
- 15. <u>Insurance Administration Manuals</u>

Chapter 2, PSHCP

CONTACTS

16. For further information or clarification, please contact:

Director Compensation and Benefits Department of Finance Iqlauit, Nunavut 975-5881

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